



Streamlining Air and Sea Travel

cleverQ's Dual Impact on Staff and Travelers

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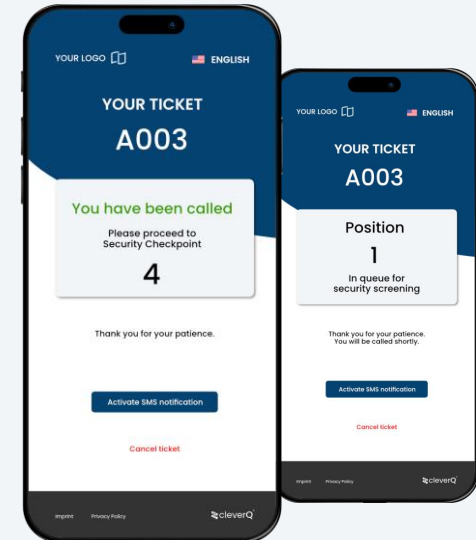
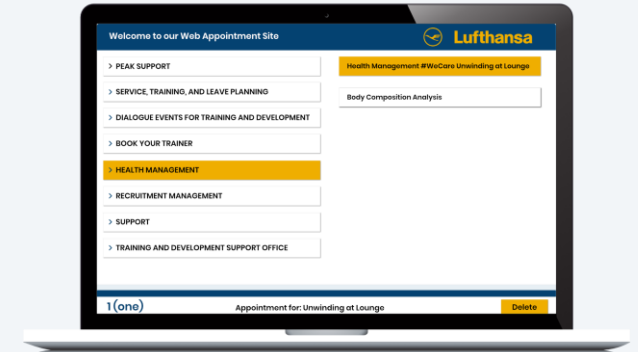
 **Lufthansa** **Magenta**® **AIRBUS** **PANDORA** **PORSCHE**



What is cleverQ

cleverQ is an innovative digital solution for appointment scheduling, queue management, and resource optimization.

In the transportation sector, cleverQ can help minimize waiting times, optimize passenger flow, and enhance personnel efficiency.



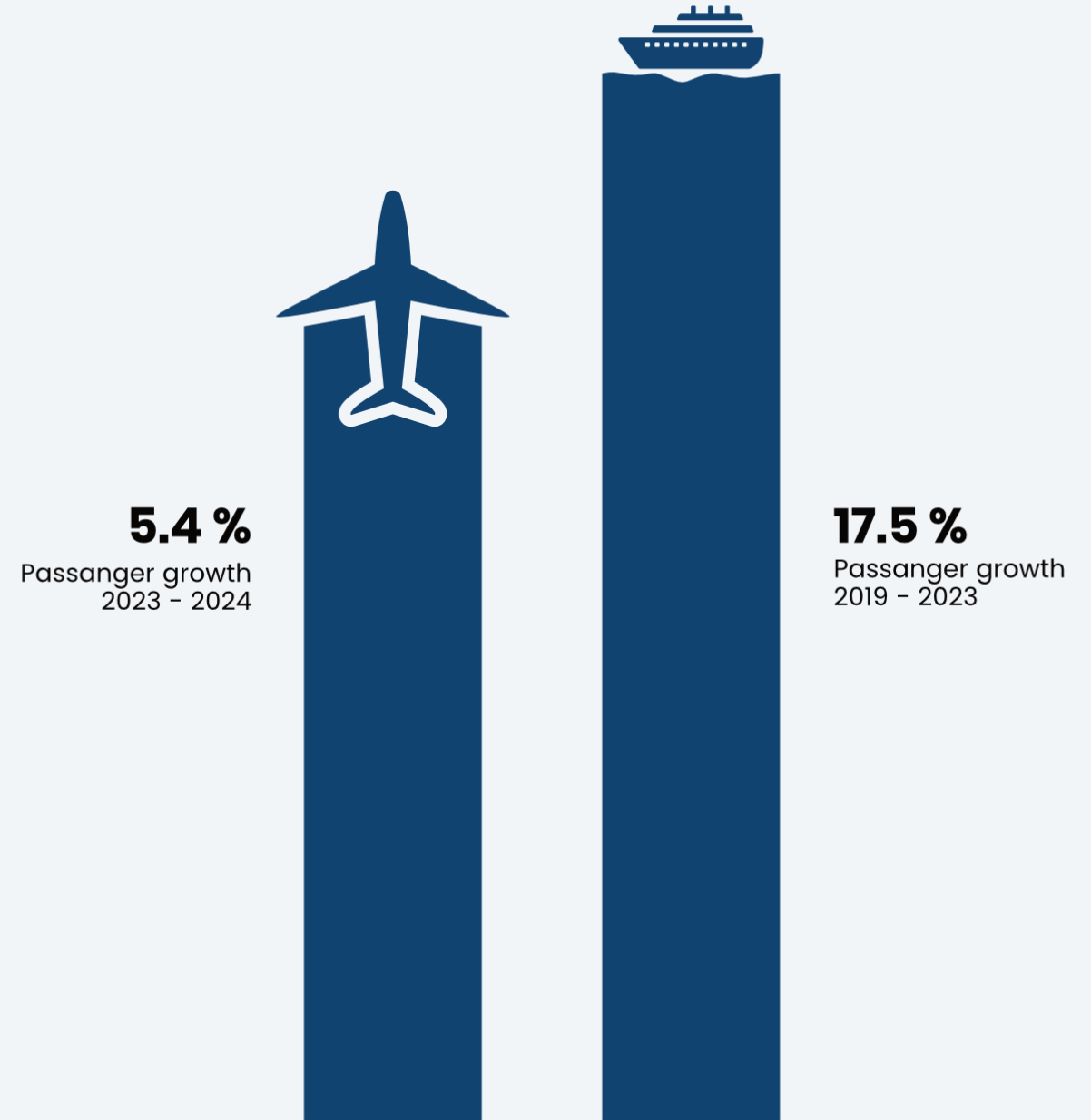
Market Potential & Relevance

Airports

According to IATA, passenger numbers are steadily increasing, requiring efficient processes.

Cruise Ships

The cruise industry is growing, with millions of passengers requiring streamlined boarding, check-in, and onboard services.



Key Applications

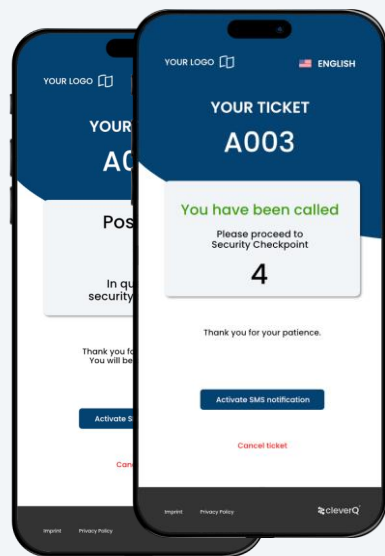
for optimizing Airport Operations



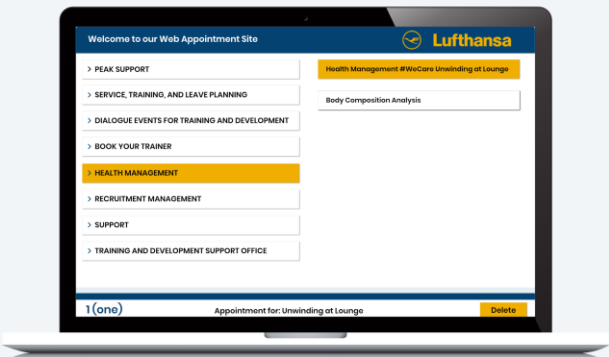
Kiosk Software



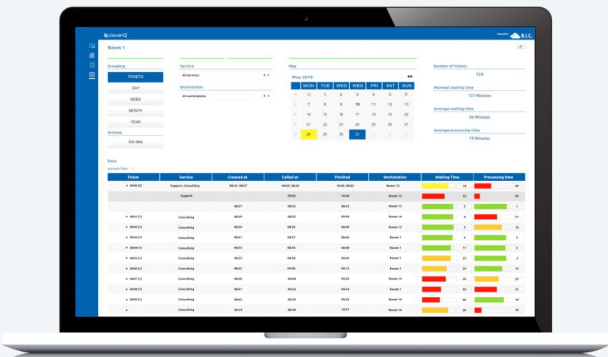
Digital Queuing



Appointment Booking



Statistics & Business Intelligence

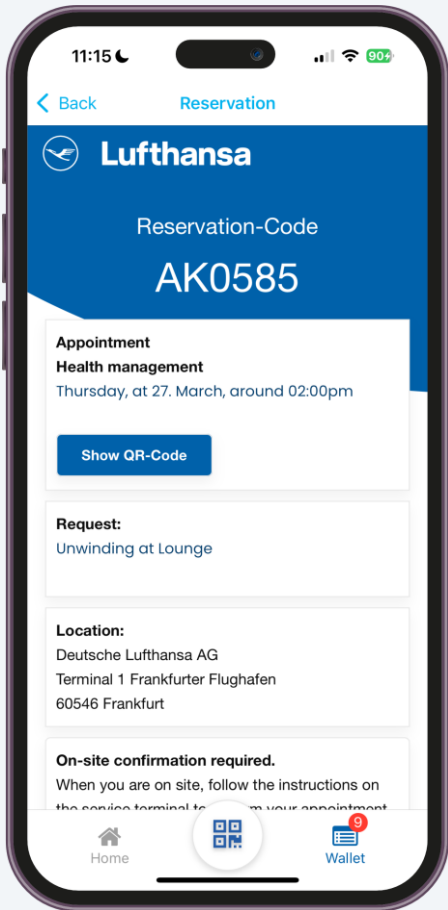


Application Areas in the Airport Sector | Internal Use

Improve efficiency, optimize resource utilization, and reduce employee waiting time for:

Employee Service Centers

- Appointment booking for HR concerns (e.g., contracts, benefits, documents)
- Reduced waiting times at internal service points



Welcome to our Web Appointment Site

> PEAK SUPPORT

> SERVICE, TRAINING, AND LEAVE PLANNING

> DIALOGUE EVENTS FOR TRAINING AND DEVELOPMENT

> BOOK YOUR TRAINER

> HEALTH MANAGEMENT

> RECRUITMENT MANAGEMENT

> SUPPORT

> TRAINING AND DEVELOPMENT SUPPORT OFFICE

Health Management #WeCare Unwinding at Lounge

Body Composition Analysis

1 (one)

Appointment for: Unwinding at Lounge

Delete

> Choose your time slot

03/03 - 03/09/2025

03/10 - 03/16/2025

03/17 - 03/23/2025

03/24 - 03/30/2025

03/31 - 04/06/2025

MON

TUE

WED

THU

FR

SAT

SUN

24

25

26

27

28

29

30

Please choose your preferred day

March 2025

Please select your preferred time slot

Thursday 03/27/2025

08:00 AM - 08:30 AM

11:00 AM - 11:30 AM

08:30 AM - 09:00 AM

11:30 AM - 12:00 PM

09:00 AM - 09:30 AM

01:00 PM - 01:30 PM

09:30 AM - 10:00 AM

01:30 PM - 02:00 PM

10:00 AM - 10:30 AM

02:00 PM - 02:30 PM

10:30 AM - 11:00 AM

02:30 PM - 03:00 PM

Time Slots occupied:

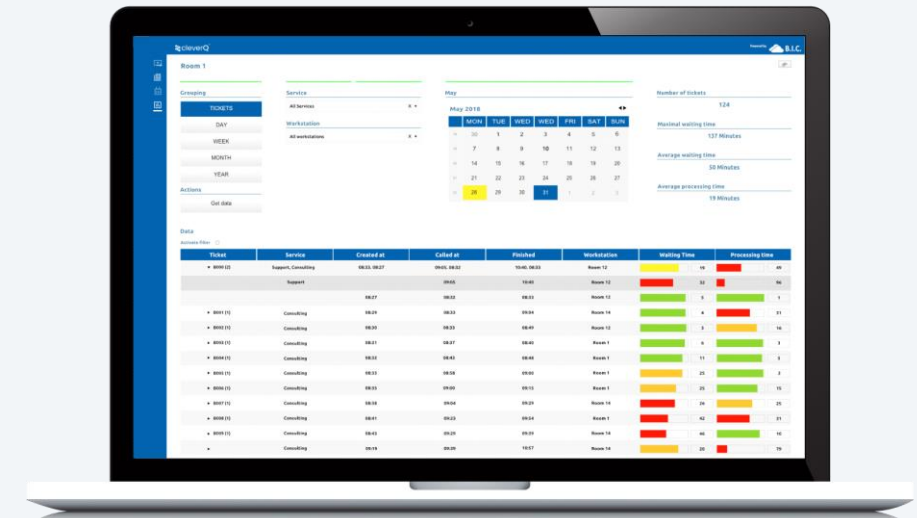
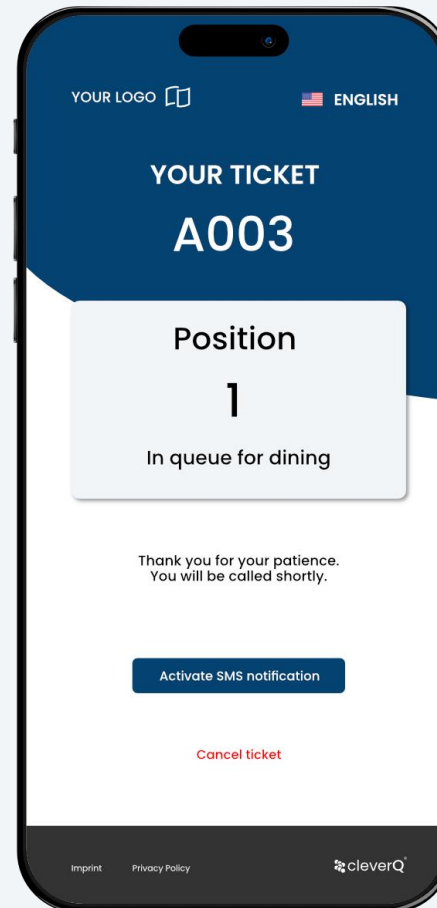
Available Time Slots:

Application Areas in the Airport Sector | Internal Use

Improve efficiency, optimize resource utilization, and reduce employee waiting time for:

Canteen & Break Management

- Regulated employee flow to prevent overcrowding in cafeterias
- Real-time occupancy analytics for better planning

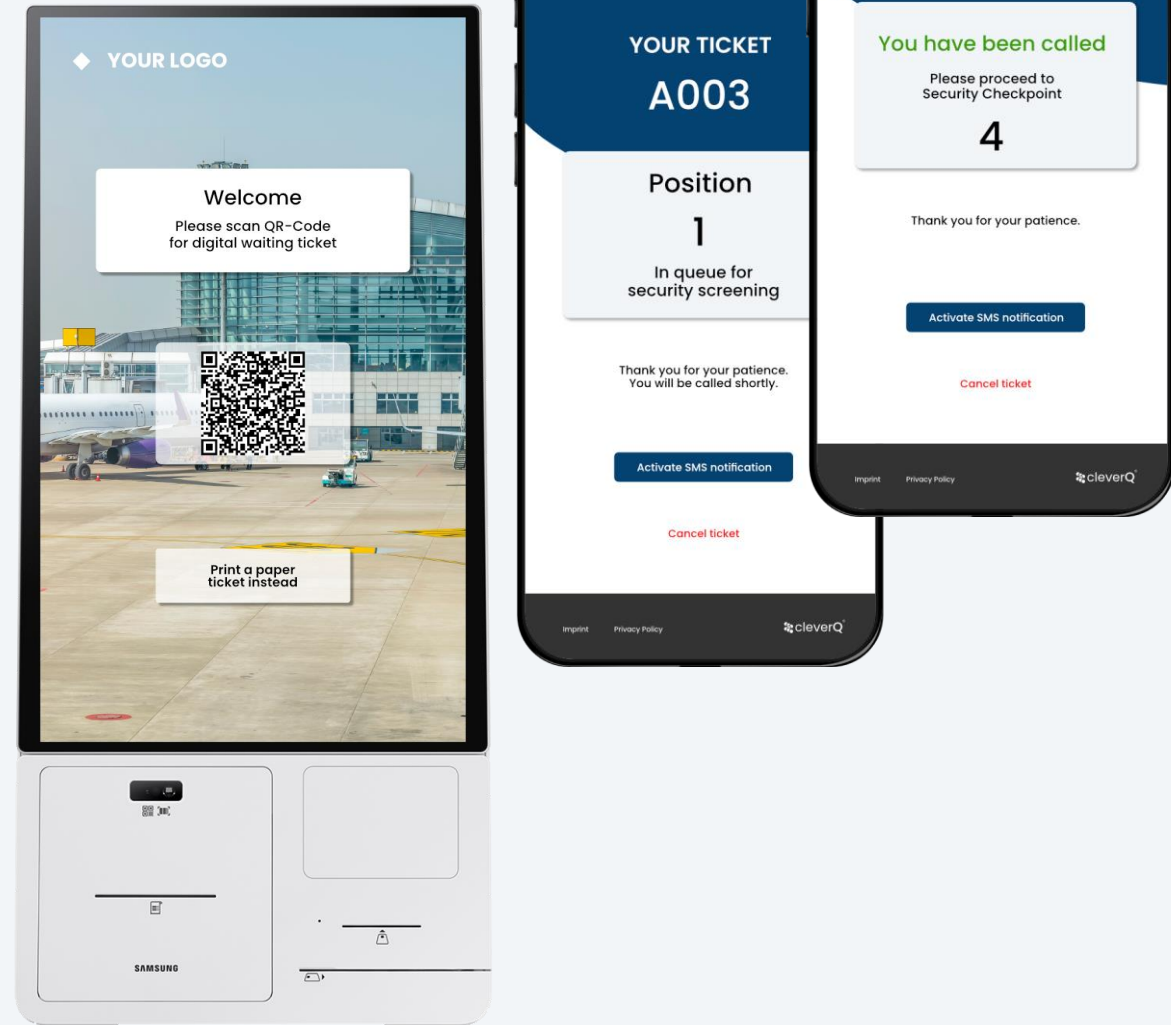


Application Areas in the Airport Sector | Internal Use

Improve efficiency, optimize resource utilization, and reduce employee waiting time for:

Employee Check-in

- Digital queue management for security screening

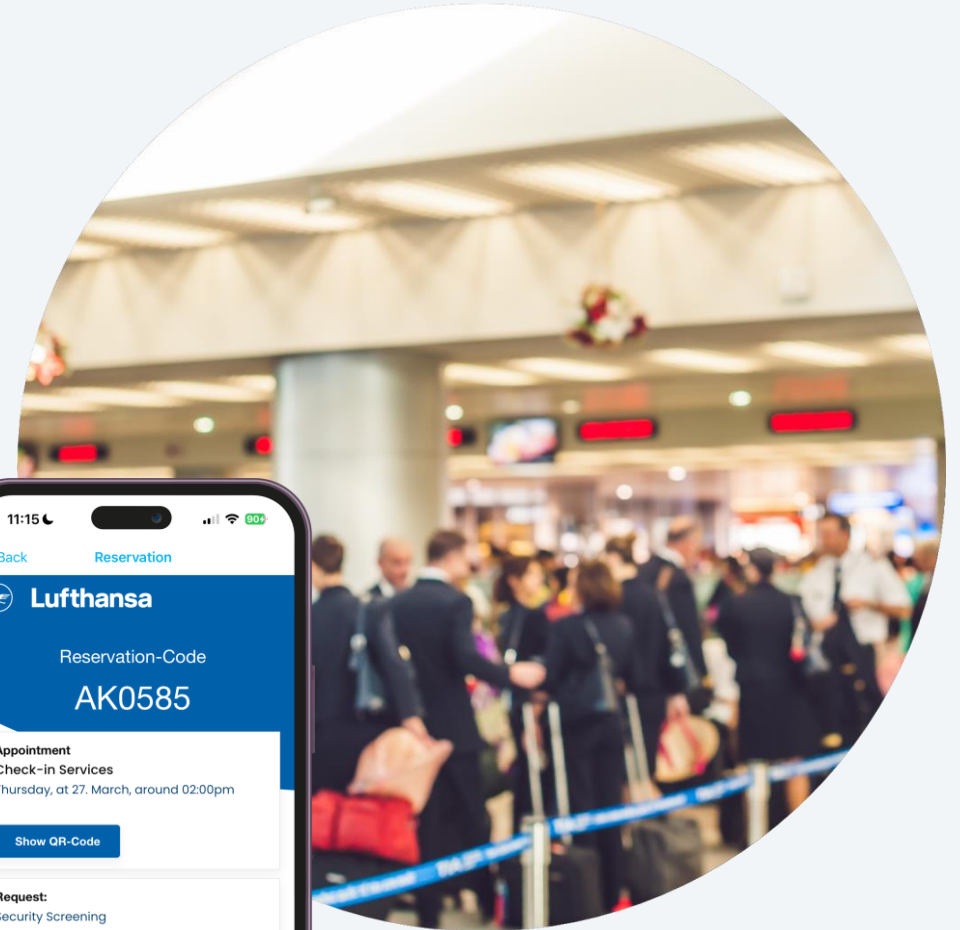
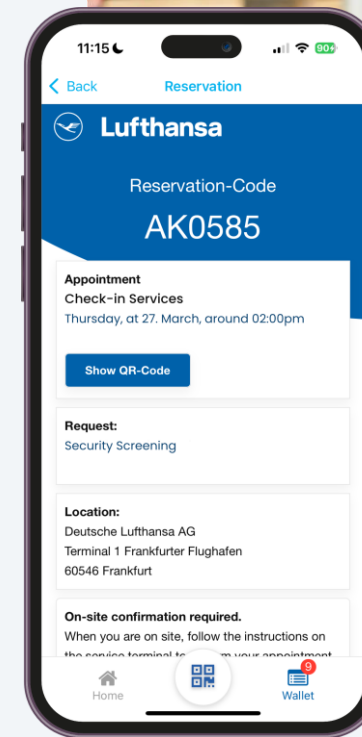
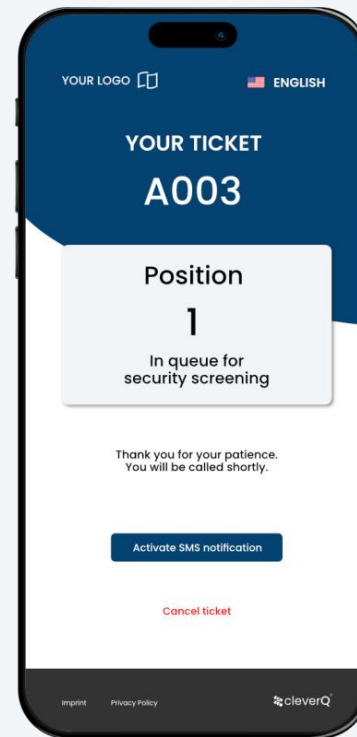


Application Areas in the Airport Sector | Public Use (Passengers)

Enhance customer experience, reduce waiting times, and optimize passenger flow for:

Check-in & Security Screening

- Digital queueing for faster boarding
- Real-time wait time display & appointment booking for security checks

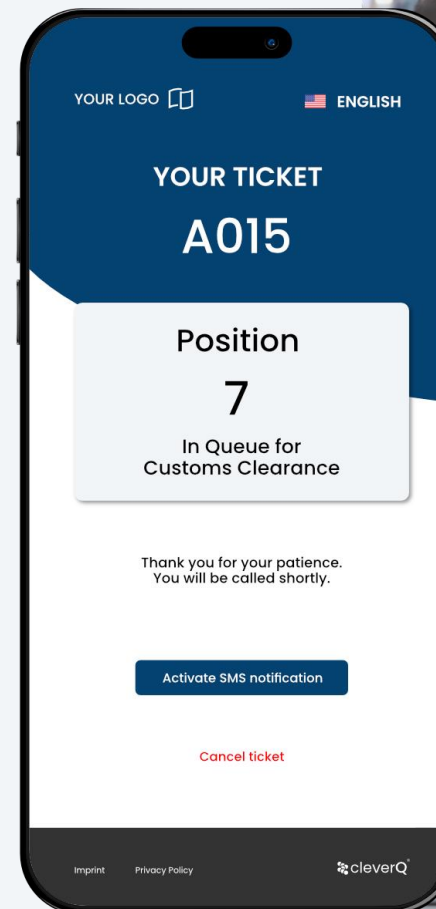


Application Areas in the Airport Sector | Public Use (Passengers)

Enhance customer experience, reduce waiting times, and optimize passenger flow for:

Immigration & Customs Control

- Virtual queue management for entry & customs clearance
- Workforce optimization based on real-time demand



A laptop mockup displaying a dashboard with a queue management table. The table has columns for "Queue", "Status", "Current", "Next", "Previous", "Waiting Time", and "Priority". The data is organized into rows, with some cells highlighted in green and others in red, indicating different queue statuses.

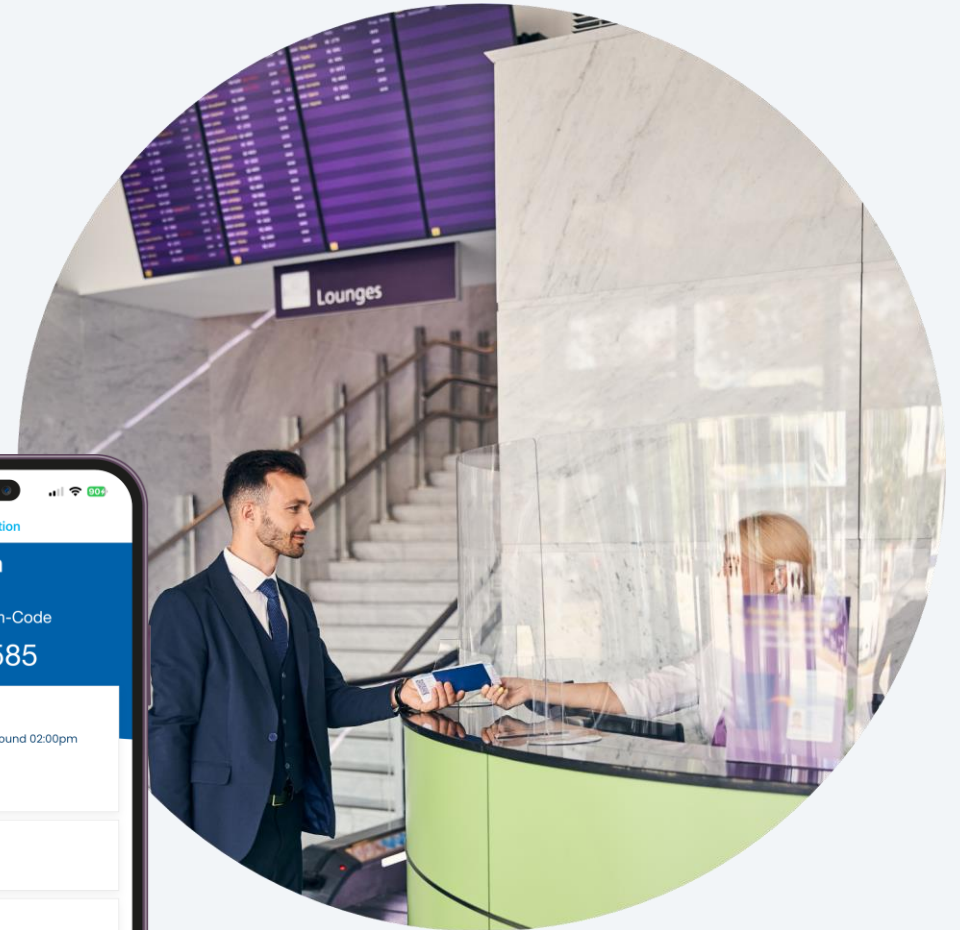
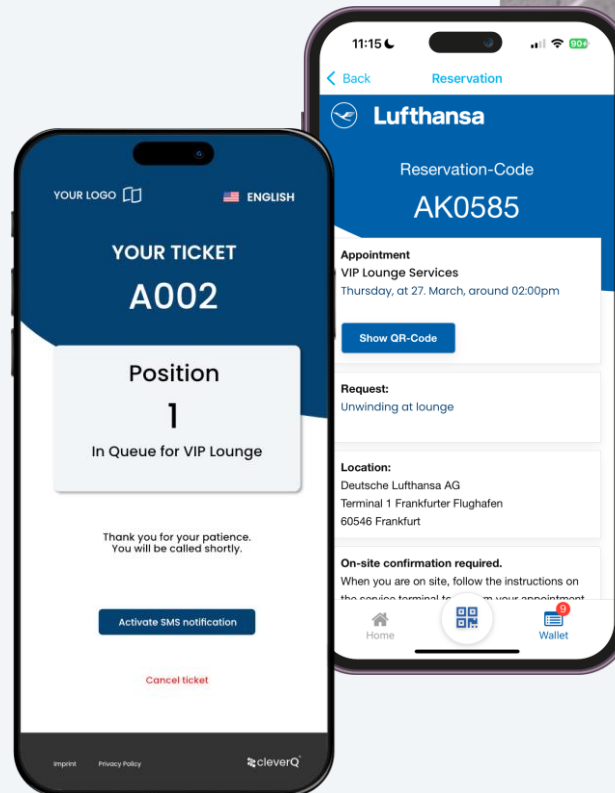
Queue	Status	Current	Next	Previous	Waiting Time	Priority
1	Waiting	10:00	10:05	10:00	5	High
2	Waiting	10:05	10:10	10:05	5	Medium
3	Waiting	10:10	10:15	10:10	5	Low
4	Waiting	10:15	10:20	10:15	5	High
5	Waiting	10:20	10:25	10:20	5	Medium
6	Waiting	10:25	10:30	10:25	5	Low
7	Waiting	10:30	10:35	10:30	5	High
8	Waiting	10:35	10:40	10:35	5	Medium
9	Waiting	10:40	10:45	10:40	5	Low
10	Waiting	10:45	10:50	10:45	5	High

Application Areas in the Airport Sector | Public Use (Passengers)

Enhance customer experience, reduce waiting times, and optimize passenger flow for:

Lounges & Services

- Automated appointments for VIP & business lounges
- Digital booking for airport services (e.g., accessibility support, childcare)



Application Areas in the Airport Sector | Public Use (Passengers)

Enhance customer experience, reduce waiting times, and optimize passenger flow for:

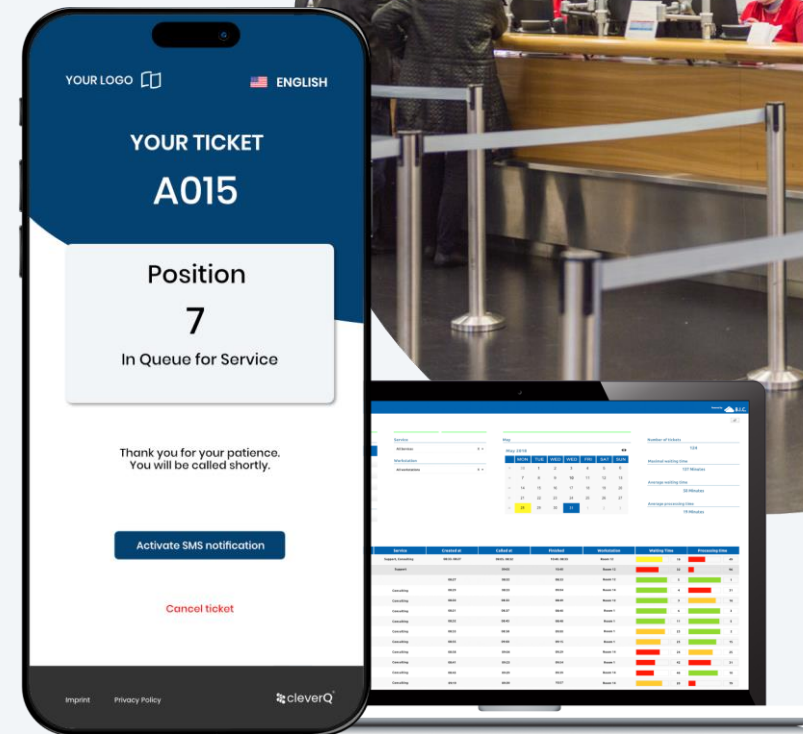
Airline Service Stations

Virtual Queues: Passengers join a digital queue and get notified when it's their turn.

Efficient Prioritization: Staff can prioritize urgent passengers (e.g., connections, special needs).

Digital Communication: Real-time updates on wait times, flights, and documents.

Data Optimization: cleverQ analyzes queues to improve staffing during disruptions.



Key Applications

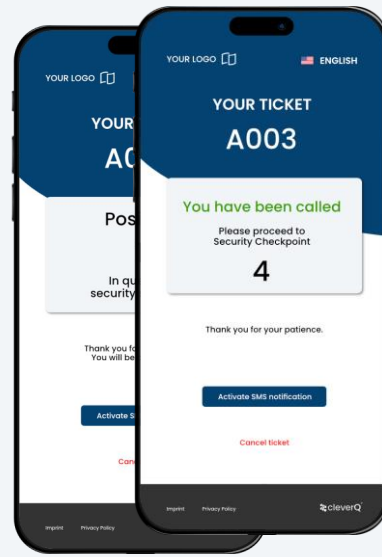
for optimizing Check-in and Onboard Experience on Cruises



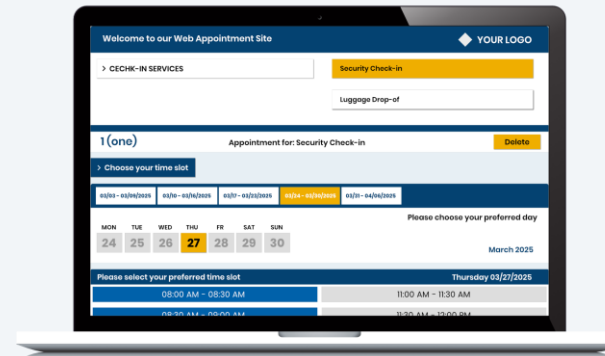
Kiosk Software



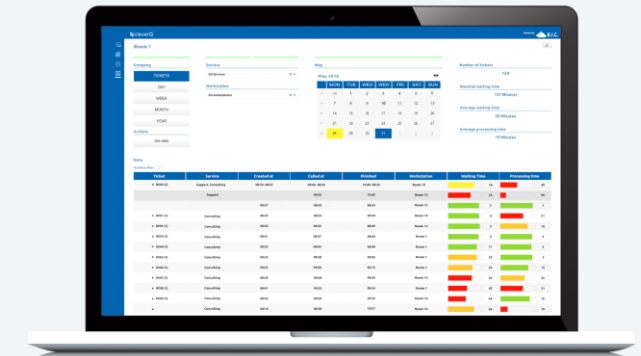
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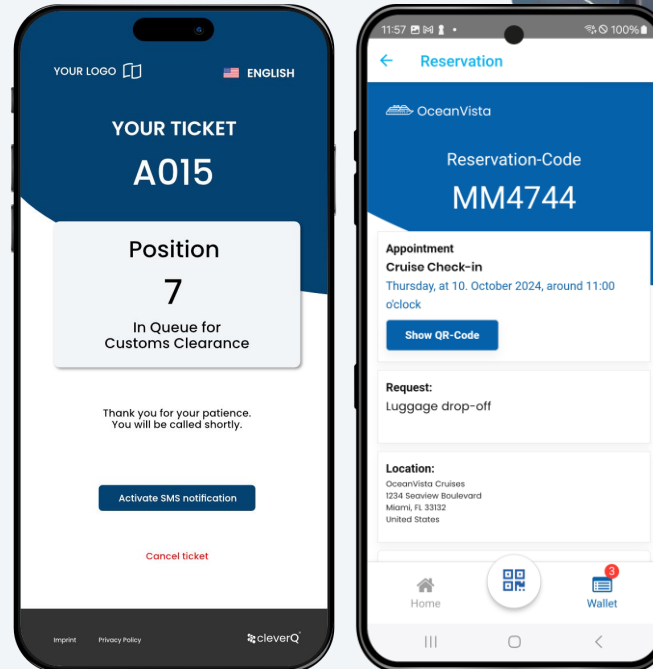
Boarding & Check-in

Digital Queueing for Embarkation & Customs Clearance

- Avoid long wait times with scheduled boarding slots
- Real-time wait time display for passengers

Baggage Handling & Security Screening

- Automated appointment booking for luggage drop-off
- Virtual queueing for security checks



Onboard Experience

Restaurants & Buffets

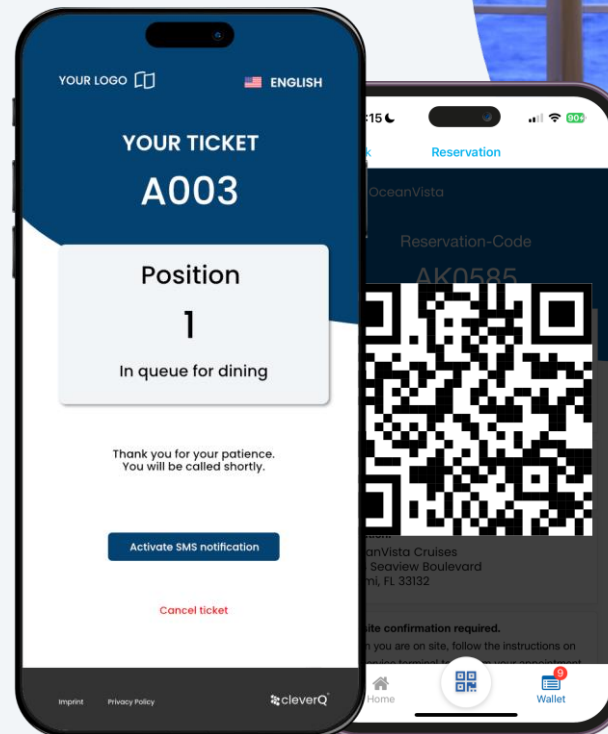
- Virtual queueing for dining areas to prevent overcrowding
- Table reservations & waiting list management

Leisure Activities (Spa, Fitness, Entertainment)

- Appointment booking for wellness & fitness centers
- Queue management for shows & events

Shore Excursions

- Digital organization of passenger flow for embarkation & disembarkation
- Automated updates on delays



Economic Benefits & ROI for Airports & Cruise Operators

Benefit Business Impact

- Reduced Waiting Times Increased customer satisfaction & better reviews
- Streamlined Operations Cost savings through optimized workforce allocation
- Digital Self-Service Options Fewer physical service points required
- Scalability Suitable for both major & regional airports/cruise lines
- Real-Time Analytics Improved decision-making through data insights



ROI Potential for Airports

- 30–50% reduction in waiting times
- Increased passenger throughput
- Higher duty-free sales



ROI Potential for Cruise Operators

- Improved guest satisfaction
- Higher rebooking rates





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CleverQ provides airports and cruise lines with a digital solution to streamline operations, reduce waiting times, and improve passenger experience.

By enabling appointment scheduling, virtual queue management, and self-service options, businesses can lower costs, enhance service quality, and improve overall efficiency.